



Operations & Finance Committee Meeting Agenda

Nashville MTA Committee Meetings
Music City Central Meeting Room
400 Charlotte Ave., Nashville, TN 37219

Thursday, January 25, 2018

The Operations & Finance Committee will begin at 1:30 p.m.

Operations & Finance Committee

Walter Searcy,
Chair
Hannah Paramore
Breen

1. Call to Order
 2. Discussion Items
 - a. Monthly Financial Report Compared to Budget OF-D-18-001
– Ed Oliphant, CFO
 - b. Monthly Operating Statistics – India Birdsong, COO OF-D-18-002
 4. Other Business
 5. Adjourn
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NASHVILLE METROPOLITAN TRANSIT AUTHORITY

OF NASHVILLE AND DAVIDSON COUNTY, TENNESSEE

COMMITTEE DISCUSSION ITEM

Item Number: OF-D-18-001

Meeting Date: 01/25/18

Item Title: MONTHLY FINANCIAL REPORT COMPARED TO BUDGET

Attached is a statement of operations for the month of November 2017 compared to the budget and a balance sheet as of November 30, 2017.

CURRENT STATUS

Chief Financial Officer Ed Oliphant will review the statements at the committee meeting.

Approved:



Chief Financial Officer

January 19, 2018

Date

Metropolitan Transit Authority
Statement of Operations Compared to Budget
For the Period Ending November 30, 2017

UNAUDITED

	Actual Month	Month Budget	Month End Variance	F / U	Prior Year Y-T-D	Actual Y-T-D	Budget Y-T-D	Y-T-D Variance	F / U	Original Budget
Revenue from Operations:										
Passenger Fares	\$643,293	\$637,750	\$5,543	F	\$4,258,304	\$3,332,281	\$3,138,400	\$193,881	F	\$7,217,000
Access Ride	68,215	77,750	(9,535)	U	361,063	363,428	369,550	(6,122)	U	864,900
Contract Revenues	213,562	212,820	742	F	1,038,850	1,053,578	1,064,085	(10,507)	U	2,553,800
Advertising	112,227	97,000	15,227	F	485,577	483,191	450,000	33,191	F	1,100,000
Other Non-Trans Revenue	103,523	84,679	18,844	F	503,924	451,258	423,395	27,863	F	1,062,450
Total Operating Revenue	1,140,820	1,109,999	30,821	F	6,647,718	5,683,736	5,445,430	238,306	F	12,798,150
Federal/State/Local Income:										
Local Assistance	4,750,000	4,750,000	0	F	28,250,000	27,000,000	27,000,000	0	F	48,635,900
State Assistance	4,723,500	4,723,500	0	F	0	4,723,500	4,723,500	0	F	4,723,500
Federal Assistance - CMAQ	160,354	158,250	2,104	F	796,065	799,358	791,250	8,108	F	1,900,000
Federal Assistance - JARC/New Free	107,482	107,610	(128)	U	166,312	536,440	538,050	(1,610)	U	1,291,320
Total Assistance Income	9,741,336	9,739,360	1,976	F	29,212,377	33,059,298	33,052,800	6,498	F	56,550,720
Capital Revenue:										
Capital Operating Reimbursement	0	0	0	F	0	0	0	0	F	9,563,300
Capital ADA Reimbursement	0	0	0	F	0	0	0	0	F	2,750,000
Total Capital Income	0	0	0	F	0	0	0	0	F	12,313,300
Total Revenue	\$10,882,156	\$10,849,359	\$32,797	F	\$35,860,095	\$38,743,034	\$38,498,230	\$244,804	F	\$81,662,170
Expenses from Operations:										
Labor and Fringes	\$4,922,534	\$4,796,027	(\$126,507)	U	\$22,238,496	\$23,842,585	\$24,435,328	\$592,743	F	\$57,850,140
Services	867,818	660,504	(207,314)	U	3,036,328	3,395,298	3,310,547	(84,751)	U	7,970,200
Fuel	368,245	415,864	47,619	F	1,549,954	1,794,886	2,104,725	309,839	F	5,142,785
Parts, Materials and Supplies	679,856	520,267	(159,589)	U	2,048,433	2,632,671	2,626,498	(6,173)	U	6,357,220
Utilities	88,839	132,265	43,426	F	513,187	468,882	599,610	130,728	F	1,430,850
Casualty and Liability	182,330	176,817	(5,513)	U	928,720	912,267	884,085	(28,182)	U	2,121,800
Other	104,634	67,860	(36,774)	U	294,917	307,282	400,642	93,360	F	789,175
Total Operating Expenses	7,214,256	6,769,604	(444,652)	U	30,610,035	33,353,871	34,361,435	1,007,564	F	81,662,170
Surplus / (Deficit) before GASB 33	\$3,667,900	\$4,079,755	(\$411,855)	U	\$5,250,060	\$5,389,163	\$4,136,795	\$1,252,368	F	\$0
Capital Grant Revenue	573,087		573,087	F	1,432,533	4,234,822		4,234,822	F	0
Rental income - MCC Amortization	49,167		49,167	F	245,835	245,835		245,835	F	
Gain/(Loss) on Sale of Property	457		457	F	0	(24,701)		(24,701)	U	
Comprehensive Operational Analysis	(13,927)		(13,927)	U	0	(66,988)		(66,988)	U	
Depreciation	(1,289,297)		(1,289,297)	U	(6,893,406)	(6,163,891)		(6,163,891)	U	0
Surplus / (Deficit)	\$2,987,387	\$4,079,755	(\$1,092,368)	U	\$35,022	\$3,614,240	\$4,136,795	(\$522,555)	U	\$0

Metropolitan Transit Authority

Comparative Balance Sheets

	Month Ended November 30, 2017	Month Ended June 30, 2017
	(unaudited)	(unaudited)
CURRENT ASSETS		
Cash and cash equivalents	\$7,272,329	\$2,254,719
Receivables from federal, state and local government	1,712,235	5,028,295
Accounts receivable	1,693,548	1,744,529
Materials and supplies	3,253,213	3,096,646
Prepaid expense and other	1,287,725	754,835
Pension Deferred Outflow	6,412,991	6,412,991
Total Current Assets	21,632,041	19,292,015
PROPERTY AND EQUIPMENT		
Land	14,733,025	14,733,025
Building, shelter and benches	95,936,383	93,878,816
Revenue equipment and parts	127,405,028	121,291,561
Office furniture and equipment	4,080,108	4,098,720
Other	7,422,823	8,540,355
	249,577,367	242,542,477
Less: Accumulated Depreciation	(120,254,943)	(115,814,900)
Total Property and equipment, net	129,322,424	126,727,577
OTHER ASSETS		
Cash and investments for self-insurance and other	11,026,406	13,664,028
TOTAL ASSETS	\$161,980,871	\$159,683,620
LIABILITIES AND NET ASSETS		
CURRENT LIABILITIES		
Accounts payable	\$6,572,109	\$3,277,698
Accrued expenses	5,748,604	6,089,065
Deferred revenue	47,549	46,466
Note Payable	850,000	2,850,000
Total Current Liabilities	13,218,262	12,263,229
NON-CURRENT LIABILITIES		
Deferred Revenue	8,901,630	9,147,465
Refundable Grants	2,559,769	5,185,951
Net Pension Liability	16,972,784	16,972,784
Pension Deferred Inflow	1,262,057	1,262,057
Net other postemployment benefits obligations	42,936,147	42,936,147
NET ASSETS		
Invested in capital assets	119,570,794	114,730,112
Reserve for capital purchases	10,676,406	13,314,038
Unrestricted	(57,731,218)	(46,502,782)
Current Year Surplus / (deficit)	3,614,240	(9,625,381)
Total Net Assets	76,130,222	71,915,987
TOTAL LIABILITIES AND NET ASSETS	\$161,980,871	\$159,683,620
Current Ratio	1.64	1.57
Quick Ratio	0.81	0.74
Working Capital	2,000,788	615,795

NASHVILLE METROPOLITAN TRANSIT AUTHORITY

OF NASHVILLE AND DAVIDSON COUNTY, TENNESSEE

COMMITTEE DISCUSSION ITEM

Item Number: OF-D-18-002

Meeting Date: 01/25/18

Item Title: MONTHLY OPERATING STATISTICS

BACKGROUND

Attached are monthly operating statistics through November 2017.

CURRENT STATUS

Chief Operating Officer India Birdsong will review the statistics at the committee meeting.

Approved:



Chief Operating Officer

January 19, 2018
Date

MTA Operations Dashboard Report

	November 2017	November 2016	Pct. Change	Average Monthly Goals
Ridership				
Total Passengers				
Bus	795,890	785,223	1.4%	
AccessRide (MTA)	26,900	24,320	10.6%	
AccessRide (Overflow/Taxi)	11,471	13,251	-13.4%	
AccessRide Total	38,371	37,571	2.1%	
Total	834,261	822,794	1.4%	850,000
Passengers per Revenue Hour				
Bus	18.31	19.04	-3.8%	20
AccessRide	2.09	2.01	4.0%	2.15
Total Scheduled Revenue Hours	56,311	53,355	5.5%	
Total Cost Per Scheduled Revenue Hour of Service	\$120.81	\$110.54	9.3%	
Safety				
Miles Between Total Accidents	37,197	38,735	-4.0%	40,000
Miles Between Preventable Accidents	353,373	348,613	1.4%	325,000
Preventable Accidents	2	2	0.0%	
Non-Preventable Accidents	17	16	6.3%	
Internal Accidents	0	1	-100.0%	
External Accidents	19	17	11.8%	
Service Quality				
Bus Trip Completion Percentage	99.63%	99.75%	-0.1%	99.9%
AccessRide Trip Denials	0	0	0.0%	0.0%
Miles Between Road Calls	2,885	5,810	-50.4%	7,000
On-Time Performance				
Bus	86.03%	84.61%	1.4%	90.0%
AccessRide	83.61%	86.52%	-2.9%	90.0%
Customer Care				
Passengers Carried Per Complaint				
Bus	7,438	7,339	1.4%	8,000
AccessRide	609	835	-27.1%	950
Total Calls Received	26,493	24,937	6.2%	
Percent of Calls Answered	94.73%	96.26%	-1.6%	95.0%

MTA Operations Dashboard Report

	FY 2018 November	FY 2017 November	Pct. Change	Average Monthly Goals
Ridership				
Total Passengers				
Bus	3,984,448	4,040,654	-1.4%	
AccessRide (MTA)	133,684	125,005	6.9%	
AccessRide (Overflow/Taxi)	59,491	66,513	-10.6%	
AccessRide Total	193,175	191,518	0.9%	
Total	4,177,623	4,232,172	-1.3%	4,250,000
Passengers per Revenue Hour				
Bus	18.32	19.31	-5.1%	20
AccessRide	2.05	2.05	0.0%	2.15
Total Scheduled Revenue Hours	282,623	270,154	4.6%	
Total Cost Per Scheduled Revenue Hour of Service	\$110.86	\$106.35	4.2%	
Safety				
Miles Between Total Accidents	37,491	32,822	14.2%	40,000
Miles Between Preventable Accidents	276,856	295,397	-6.3%	325,000
Preventable Accidents	13	12	8.3%	
Non-Preventable Accidents	83	96	-13.5%	
Internal Accidents	2	5	-60.0%	
External Accidents	92	103	-10.7%	
Service Quality				
Bus Trip Completion Percentage	99.56%	99.69%	-0.1%	99.9%
AccessRide Trip Denials	0	0	0.0%	0.0%
Miles Between Road Calls	2,445	5,539	-55.9%	7,000
On-Time Performance				
Bus	84.85%	83.37%	1.5%	90.0%
AccessRide	84.94%	85.58%	-0.6%	90.0%
Customer Care				
Passengers Carried Per Complaint				
Bus	7,752	7,861	-1.4%	8,000
AccessRide	578	805	-28.1%	950
Total Calls Received	140,557	131,107	7.2%	
Percent of Calls Answered	92.62%	96.03%	-3.4%	95.0%

MTA Operations Dashboard Glossary

Metric

Definitions

Ridership

Total Passengers

Bus

AccessRide (MTA)

AccessRide (Overflow/Taxi)

AccessRide Total

Total fixed route passenger boardings on all MTA operated services

Total paratransit passenger boardings on MTA vans

Total paratransit passenger boardings on 3rd party service providers

Total paratransit boardings (MTA vans and 3rd party service providers)

Passengers per Revenue Hour

Bus

AccessRide

Total Scheduled Revenue Hours

Total Cost Per Scheduled Revenue Hour of Service

Total fixed route passenger boardings divided by total scheduled fixed route revenue vehicle hours.

Total paratransit boardings on MTA vans divided by total scheduled paratransit revenue vehicle hours.

Total fixed route and paratransit scheduled revenue vehicle hours. Note: Revenue vehicle hours are total vehicle in-service hours excluding vehicle travel from the garage to the first timepoint (or pickup for paratransit) and from the last timepoint (or pickup) to the garage.

Total fully allocated cost to deliver service divided by the total scheduled revenue hours.

Safety

Miles Between Total Accidents

Miles Between Preventable Accidents

Preventable Accidents

Non-Preventable Accidents

Internal Accidents

External Accidents

Total number of miles travelled by all MTA revenue vehicles (fixed route and paratransit) divided by the total number of accidents.

Total number of miles travelled by all MTA revenue vehicles (fixed route and paratransit) divided by the total number of preventable accidents.

A motor vehicle collision, in which the Operator did not do everything reasonable to avoid a collision, committed an error or failed to react to the errors of others.

A motor vehicle collision in which the Operator committed no driving error and reacted reasonably to the errors of others.

A motor vehicle collision that occurs on Nestor or Myatt yard.

A motor vehicle collision that occurs outside of Nestor or Myatt yard.

Service Quality

Bus Trip Completion Percentage

Percentage of one-way fixed route revenue trips completed versus scheduled.

MTA Operations Dashboard Glossary

Metric

Definitons

AccessRide Trip Denials

Total number of paratransit trips that cannot be scheduled within one hour before or after the customer's requested pick-up time.

Miles Between Road Calls

Any mechanical failure, excluding farebox and accidents. Bus and AccessRide metrics will be reported separately.

On-Time Performance

Bus

Percentage of total scheduled fixed route timepoint departures occurring between 59 seconds early and 5 minutes 59 seconds late.

Customer Care

Passengers Carried Per Complaint

Bus

Total fixed route passengers divided by total fixed route customer complaints.

AccessRide

Total paratransit (MTA and 3rd Party service providers) passengers divided by total paratransit customer complaints.

Total Calls Received

Percent of Calls Answered

Percentage of calls received that were answered. Unanswered calls are calls that are lost for any reason once in the customer call phone queue.