AGENDA

NASHVILLE METROPOLITAN TRANSIT AUTHORITY

TRANSPORTATION COMMITTEE

1:30 p.m. Thursday, February 19, 2015
Music City Central Meeting Room
400 Charlotte Avenue, Nashville, Tennessee 37219

Chair – Thomas F. O’Connell
Member – Janet Miller

1. Call to Order

2. Customer Care Report – Patricia Harris-Morehead TCI-15-005

3. Monthly Quality Control Summary
   – Patricia Harris-Morehead TCI-15-006


6. Road Call Performance Review – Bruce Buck TCI-15-009

7. AVL Update – Dan Freudberg TCI-15-010


9. Other Business

10. Adjournment
NASHVILLE METROPOLITAN TRANSIT AUTHORITY

FINANCE COMMITTEE

2:00 p.m. Thursday, February 19, 2015

Music City Central Meeting Room
400 Charlotte Avenue, Nashville, Tennessee 37219

Chair – Gail Carr Williams
Member – Janet Miller

1. Call to Order

   – Ed Oliphant
   FCI-15-003

   – Ed Oliphant
   FCI-15-004

4. Other Business

5. Adjournment
AGENDA

NASHVILLE METROPOLITAN TRANSIT AUTHORITY

PLANNING & MARKETING COMMITTEE

2:30 p.m. Thursday, February 19, 2015

Music City Central Meeting Room
400 Charlotte Avenue, Nashville, Tennessee 37219

Chair – Lewis Lavine
Member – Thomas F. O'Connell

1. Call to Order

2. Marketing and Communications Update
   - Patricia Harris-Morehead  PMCI-15-004

3. Performance Indicator Report
   - Felix Castrodad  PMCI-15-005

4. Spring 2015 Service Improvements
   - Felix Castrodad  PMCA-15-001

5. Strategic Plan Update
   - Felix Castrodad  PMCI-15-006

6. Other Business

7. Adjournment